

## 2020 Pool Update – Opening July 6, 2020

Attention All East Stratford Residents,

The Residential Board of Directors has been working hard to open the pool for the 2020 season. The pool is scheduled to **open at 11:30 a.m. on July 6, 2020**. Our first priority is the health and safety of all East Stratford residents. We understand there are some risks that cannot be mitigated, but we are taking all precautions we can to enable residents to utilize the pool area. It is of the utmost importance that we all **respect each other** at all times to ensure that everyone who wants can enjoy the pool. It is up to each individual/family to determine their level of comfort with the precautions we are taking. If at any time you feel sick, uncomfortable or unsafe, you can cancel your reservation, leave the pool early or direct those concerns to Sequoia Management.

However, due to the current Phase 3 restrictions, mandates by state and local government are being put into place to ensure we are mitigating the risks of COVID-19. To ensure the safety of our residents, there are some new and modified rules that have been put into place, to include limited capacity and pre-scheduled intervals. For all the latest information and to sign up for an available time slot, please start by visiting [www.eaststratfordhoa.com](http://www.eaststratfordhoa.com).

### **New/Modified Rules**

1. Masks are recommended for all patrons at all times except when swimming.
2. Up to 50 members may sign up for 1 of 4-time slots per day. Each member, including children, must be signed up for a specific date/time slot.  
\*\* Members may not sign up for more than 1-time slot per day. \*\*
3. Time slots will be four (4) 90-minute intervals with 30 minutes in between each interval for cleaning by pool staff.
4. Residents must show their pool pass with a 2020 sticker and the name on the pool pass must match the name registered for the time slot.
5. Anyone under 18 years of age must be accompanied by a parent or guardian (green pool pass holder)
6. Walk-ups/Walk-ins will not be allowed without a reservation. Residents MUST utilize the signup link to enter the facility.
7. All residents/members (swimming or non-swimming) must sign up to enter the pool area.
8. All residents/members must leave the pool facility during each 30-minute cleaning interval.
9. No guests or outside memberships allowed this year.
10. Umbrellas, chairs, and tables will NOT be provided. Members may bring their own chairs, but they must be placed at least 10 feet away from non-family members.
11. Bathrooms are available, but it is recommended that they only be used if absolutely necessary.
12. No food or drinks are allowed. (bottled water only)
13. No toys, balls, floats, or swim equipment allowed. (Only safety equipment and life jackets ARE allowed.)
14. The wading/baby pool will remain closed.

*\*\* All other clubhouse/pool rules remain in effect. \*\**

## More Details

**Reservations** - To ensure equal access to as many residents as possible, each resident will be allowed to sign up for **only one time slot per day in advance**. If a single person from one household signs up for more than one time slot on any single day, prior to 8 a.m. that day, all reserved slots for that household on that day will be deleted by administrators. The household will then have the ability to return to the online sign-up system and reserve a single time slot, based on availability for that day. Same-day registration will be available beginning at 8 a.m. each day. Any unfilled time slots for the current day will be available, and households may sign up for new, additional or multiple times on a first come/first served basis.

**\*\* NOTE:** Lifeguards do not have the ability or authorization to reserve you a time slot.

**Reservation Criteria** - When reserving an available time slot on Sign Up Genius, residents will be required to give their home address, one main phone number and email address, and the quantity. You will also be required to add the names of all in attendance within the 'Comments' field. The names must match the pool passes. Residents will also be required to review two forms and populate with answers to the questions. These are in response to having or not having current signs, symptoms, and/or exposure to COVID-19. The forms must be populated each time you sign up. The required information is necessary to ensure safety, accountability, and contact tracing. Personal information will not be shared or publicly accessible, except for the names of individuals attending.

**Cancellations** - You may cancel or change your reservation at any time, prior to the start of the reserved time slot. NO SHOWS will be tracked and can result in a three-day black-out period for that patron and any existing reservations will be deleted. Let's all be respectful of other patrons who would like to use the pool. In the event the resident cannot attend a pre-scheduled time slot, that resident should simply cancel or reschedule prior to the time slot in order to avoid a no-show penalty.

**Sign up Tip** - Residents of East Stratford are encouraged to create their own free Sign-up Genius account, if they do not already have one. The creation of an account is not required, but will make signing up for time slots easier and faster, as it will save information and eliminate the need to type it every time.

**Pool Check-In** - Each person will be required to check in with the check in lifeguard. The person checking in will be required to present an East Stratford pool pass for each person in your party, that displays a **valid 2020 sticker**. You **MUST** have a valid pool pass with a 2020 sticker to enter the pool area. NO EXCEPTIONS. The lifeguard will verify the pool pass with the Sign-Up Genius reservation; THE NAMES MUST MATCH.

**Not Feeling Well** - If you answer yes to any of the health signs, symptoms, and/or exposure questions, please do not come to the pool. This is in accordance with state and county requirements. It is in the best interest of our community and for the safety of you, your family and your neighbors to answer these questions honestly. We ask that you avoid the pool should you be feeling ill in any way or be aware of an exposure you may have encountered. We ask that everyone take this responsibility seriously and answer with caution and honesty regarding your personal situation, and that of the people in your household/party.

**Cleaning Period** - Everyone will be required to pack up personal items and leave the pool/pool area at the end of the time period, regardless of the actual time of entry, and remain outside the fence. This is to allow the lifeguards to thoroughly clean and sanitize before the next pool time slot. This is required

by state and county regulations. Even if you were able to reserve back to back time slots, you will still be and vacate the pool area between the two reserved slots –no exceptions.

**Social Distancing** - All patrons on the pool deck and in the pool must maintain **10 feet** of separation between families/groups. Lifeguards will not be responsible for enforcing social distancing, as they will be focused on watching the water and life safety. It will be up to individuals, families and/or groups to maintain awareness and ensure their own distancing and safety.

**Questions** - Residents may send questions about pool sign-ups to [eaststratfordpool@gmail.com](mailto:eaststratfordpool@gmail.com). It will be monitored by volunteers that will also have access to patron sign-ups in Signup Genius. Responses to your questions will be answered as quickly as possible, but please be patient.

**Complaints** - Any complaints, issues, or major concerns should be directed to Sequoia Management and not directed to the lifeguards on duty, Crystal Aquatics, or the resident volunteers. Please email [Shannon@sequoiamgmt.com](mailto:Shannon@sequoiamgmt.com) with any concerns.

We appreciate the cooperation of all residents as we enter this unusual summer season and we look forward to enjoying the summer pool season as a community together.